



**RAPA**

Reinsurance Professionals

Reinsurance Administration Professionals Association  
2019 Conference

**EVOLUTION AND TRANSFORMATION**  
*'The Future is Ours'*

**Sunday, October 20, 2019**

4:45 – 5:00	Trolley Ride – Sponsored by TAI	Ghost Coast Distillery
5:00 – 8:00	Welcome Reception – Sponsored by Canada Life Re	

**Monday, October 21, 2019**

7:15 – 8:30	Breakfast – Sponsored by RGA	700 Drayton Street
8:30 – 9:00	<b>Welcome, Antitrust Statement, and Agenda Review</b>  <i>Eddie Martinez, Chair, RAPA</i> <i>Sr. Director, Reinsurance Admin &amp; Accounting</i> <i>AXA US</i>	Viennese Ballroom
9:00 – 10:00	<b>Keynote Speaker: The Future of AI in Reinsurance</b>  <i>Ron Glozman</i> <i>CEO/Founder</i> <i>Chisel AI</i>	Viennese Ballroom
10:00 – 10:30	Break – Sponsored by SCOR	
10:30 – 11:45	<b>Past, Present &amp; Future: A Panel Discussion on Future Trends of Insurance</b>  <i>Mitch Ocampo</i> <i>Head of Studio Innovation Lab</i> <i>RGAx</i>  <i>Greig Woodring</i> <i>President &amp; CEO (Retired)</i> <i>Reinsurance Group of America (RGA)</i>  <i>Joanna Rogers</i> <i>New Solutions Program Manager</i> <i>Vice President Americas</i> <i>Swiss Re America</i>  <i>Ron Glozman</i> <i>CEO/Founder</i> <i>Chisel AI</i>	Viennese Ballroom



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## Monday, October 21, 2019 (Continued)

11:45 – 12:30	<b>Operational Risk Management: What Is It and Why Should I Care?</b>  <i>Amalia Figueiras</i> Manager, Reinsurance Administration & Reporting Prudential Financial  <i>Laura Gray</i> AVP, Reinsurance Operations Munich Reinsurance Company Canada Branch (Life)  <i>Scott Campbell</i> VP Reinsurance Operations Prudential Financial	Viennese Ballroom
12:30 – 2:00	<b>Lunch – Sponsored by Munich Re US and Optimum Life Reinsurance</b>	700 Drayton Street
2:00 – 2:45	<b>From Crisis to Opportunity: Longevity, Aging &amp; Retirement Readiness</b>  <i>Amy R. Kessler</i> SVP & Head of Longevity Risk Transfer, Investment & Pension Solutions Prudential Financial	Viennese Ballroom
2:45 – 3:30	<b>Breaking the Status Quo: 6 ½ Design Thinking Strategies To Take Back to the Office</b>  <i>Mitch Ocampo</i> Head of Studio Innovation Lab RGAX	Viennese Ballroom
3:30 – 4:00	<b>Break – Sponsored by Hannover Re</b>	
4:00 – 5:00	<b><u>Initiative Workshops</u></b>  <b>Education Initiative</b> – Garfield McIntyre  <b>Innovation Initiative</b> – Max Kraus  <b>Risk Management Initiative</b> – Amalia Figueiras  <b>Data Initiative</b> – Dean Santos  <b>Audit and Compliance Initiative</b> – Carolyn MacPherson	Viennese I Viennese II Atlantic Galerie Pacific Galerie Baltic Galerie
5:15	<b>Adjourn</b>	Viennese Ballroom
7:00 – 9:30	<b>Cocktail Reception and Dinner – Sponsored by PartnerRe</b>	Viennese Ballroom



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## Tuesday, October 22, 2019

7:30 – 8:45	<b>Breakfast – Sponsored by Munich Re Canada</b>	700 Drayton Street
8:45 – 9:00	<b>Welcome and Agenda Review</b> <i>Eddie Martinez</i> Chair, RAPA	Viennese Ballroom
9:00 – 10:00	<b>Future Transformation in the Insurance Industry</b> <i>Scott Grandmont</i> VP RGAX & COO of Greenhouse Life	Viennese Ballroom
10:00 – 10:30	<b>2019 Conference Evaluation Survey</b> <b>Break – Sponsored by Swiss Re</b>	Viennese Ballroom
10:30 – 10:45	<b>Executive Updates 2020/2021 – Greg LaRochelle</b>	Viennese Ballroom
10:45 – 12:15	<b><u>Initiative Presentations</u></b> <b>Education Initiative – Garfield McIntyre</b> <b>Risk Management Initiative – Amalia Figueiras</b> <b>Data Initiative – Dean Santos</b> <b>Innovation Initiative – Max Kraus</b> <b>Audit &amp; Compliance Initiative – Carolyn MacPherson</b>	Viennese Ballroom
12:15 – 12:30	<b>Closing Comments – Adjourn</b>	Viennese Ballroom

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