

**Reinsurance Administration Professionals Association  
2016 Conference  
San Antonio Marriott Riverwalk  
October 16 – 18, 2016**



**Sunday, October 16, 2016**

5:30 – 7:30      Welcome Reception – Sponsored by Canada Life Reinsurance      River Terrace Room & Patio

**Monday, October 17, 2016**

7:30 – 8:30      Breakfast – Sponsored by Hannover Re      River Terrace Room & Patio

8:30 – 8:45      **Welcome, Antitrust Statement, and Agenda Review**      Alamo Ballroom Salon D

*Greg LaRochelle - Chair, RAPA  
Head, Risk Reporting & Reinsurance  
RBC Insurance Company*

8:45 – 9:45      **Work Place Efficiencies: The AXA US “Finance Moving Forward” Process Improvement Journey**

*Karen McClary  
Director, Operational Excellence  
AXA US*

9:45 – 10:15      Break – Sponsored by LOGiQ<sup>3</sup>      Alamo Ballroom Foyer

10:15 – 11:15      **Developing, Growing & Sustaining a Unique Company Culture that Drives Performance**

*Nick Durie  
E-Learning Product Manager  
LOGiQ<sup>3</sup>*

11:15 – 12:00      **Reinsurers and Cedents: Perspectives on Operations and IT**

*Brian Wilkinson  
VP, Operations  
LOGiQ<sup>3</sup>*

*Wilson Varghese  
AVP, IT Application & Systems  
LOGiQ<sup>3</sup>*

**Monday, October 17, 2016 (continued)**

12:00 – 1:30 Lunch – Sponsored by Optimum Re River Terrace Room & Patio

1:30 – 3:00 **RAPA Chats** Alamo Ballroom Salons E & F

***Innovation***

*Greg LaRoche*  
*Head, Risk Reporting & Reinsurance*  
*RBC Insurance Company*

***Retention Management***

*Edgar Martinez*  
*Director*  
*AXA US*

***Post Level Term***

*Brittainy Pratt*  
*Senior Consultant*  
*LOGiQ<sup>3</sup>*

3:00 – 3:30 Break – Sponsored by Aurigen Re Alamo Ballroom Foyer

3:30 – 5:00 **RAPA Chats** Alamo Ballroom Salons E & F

***Reinsurance Administration: Risk Based Audit Plan***

*Garfield McIntyre*  
*Manager, Customer Compliance & Treaty Management*  
*Munich Re*

***Errors & Omissions***

*Deidre Ward*  
*Contract Specialist*  
*Swiss Re*

*Carol Arada*  
*Client Account Services II*  
*Swiss Re*

***MIB Trends***

*Brian Millman*  
*Vice President, Director of Underwriting Services*  
*MIB Inc.*

5:00 Adjourn Day 1

6:30 – 9:30 **Cocktail Reception and Dinner** – Sponsored by RGA Life Re and Swiss Re

*Tower of the Americas*  
*4<sup>th</sup> Floor Observation Deck*  
*739 E. Cesar Chavez*

**Tuesday, October 18, 2016**

- 7:30 – 8:30 Breakfast – Sponsored by Munich Re River Terrace Room & Patio
- 8:30 – 8:45 **Welcome and Agenda Review** Alamo Ballroom Salon D  
*Eddie Martinez – Vice-Chair, RAPA  
Director – Reinsurance Administration  
AXA US*
- 8:45 – 9:45 **Defining Gender & Gender Change**  
*Jean-Marc Fix  
VP, Research & Development  
Optimum Re Insurance Company*
- 9:45 – 10:15 Break/Survey – Sponsored by Aurigen Re Alamo Ballroom Foyer
- 10:15 – 10:30 **Education Initiative Presentation**  
*Dalia Khoury  
AVP – Administrative Operations  
Optimum Reassurance, Inc.*
- 10:30 – 10:45 **Risk Management Initiative Presentation**  
*Lynn Martone  
VP Client Services  
Swiss Re*
- 10:45 – 11:00 **Data Initiative Presentation**  
*Rhonda Nielsen-Jackson  
Senior Treaty Data Admin Consultant  
Hannover Re*
- 11:00 – 11:15 **Post Level Term Initiative Presentation**  
*Brittainy Pratt  
Senior Consultant  
LOGiQ<sup>3</sup>*
- 11:15 – 11:45 **Project and Initiative Meetings**
- 11:45 Adjourn Day 2

The Reinsurance Administration Professionals Association (RAPA)  
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